

**Exhibit 3**  
**Call Handling Agreement**

It is hereby agreed by the following parties that Caterpillar Inc. has petitioned the Illinois Commerce Commission for approval to operate a Private Emergency Answering Point (PEAP) pursuant to the 83 Illinois Administrative Code Part 726.

It is also agreed that in the event that additional police, fire or medical assistance is required beyond what Caterpillar Inc. itself can provide, Caterpillar Inc. can call the Peoria County 911 Public Safety Answering Point (PSAP) via 9-1-1 requesting such assistance.

It is also agreed that when summoned, Caterpillar Inc. will offer guidance to the incident site to assist in the outside responders' timely response.

Agreed this date: June 7, 2002

Name: David E. Sullivan

Title: CHRIFFERSON  
Peoria County 911

Name: Joe B. Habel

Title: SECURITY SYSTEMS ADMINISTRATOR  
Caterpillar Inc.

**Exhibit 3**  
**Call Handling Agreement**

It is hereby agreed by the following parties that Caterpillar Inc. has petitioned the Illinois Commerce Commission for approval to operate a Private Emergency Answering Point (PEAP) pursuant to the 83 Illinois Administrative Code Part 726.

It is also agreed that in the event that additional police, fire or medical assistance is required beyond what Caterpillar Inc. itself can provide, Caterpillar Inc. can call the Tazewell County 911 Public Safety Answering Point (PSAP) via 9-1-1 requesting such assistance.

It is also agreed that when summoned, Caterpillar Inc. will offer guidance to the incident site to assist in the outside responders' timely response.

Agreed this date: 6/21/02

Name: Steven F. Thompson Name: [Signature]

Title: Director / Chairman Title: SECURITY SYSTEMS ADMINISTRATOR  
Tazewell County 911 Caterpillar Inc.

**Exhibit 3**  
**Call Handling Agreement**

It is hereby agreed by the following parties that Caterpillar Inc. has petitioned the Illinois Commerce Commission for approval to operate a Private Emergency Answering Point (PEAP) pursuant to the 83 Illinois Administrative Code Part 726.

It is also agreed that in the event that additional police, fire or medical assistance is required beyond what Caterpillar Inc. itself can provide, Caterpillar Inc. can call the Woodford County 911 Public Safety Answering Point (PSAP) via 9-1-1 requesting such assistance.

It is also agreed that when summoned, Caterpillar Inc. will offer guidance to the incident site to assist in the outside responders' timely response.

Agreed this date: 2-17-04  
Name: Sam Armstrong  
Title: 911 Coordinator  
Woodford County 911

Name: [Signature]  
Title: Director Corp Security & Aviation Service  
Caterpillar Inc.